

CITY WEBSITE POLICIES AND DISCLAIMER

Disclaimer

The City of Alamo Heights provides this website as a convenient way for the public to access information concerning the City and services available to our residents. Every effort is made to ensure the accuracy of the information presented but due to the changing nature of the information complete accuracy cannot always be guaranteed. Website visitors are encouraged to consult with the City of Alamo Heights staff to confirm the accuracy, reliability, and timeliness of the information posted on the website. The City of Alamo Heights shall not be liable for errors contained on the website or for any damages in connection with the use of the information contained on the website.

Links to External Sites Policy

The City of Alamo Heights links to external websites in an effort to offer useful reference material and information on community related subjects. It is the policy of the City of Alamo Heights to limit these links to nonprofit, educational, governmental and local businesses' websites that provide information relevant to the functions and services provided by the City. The provision of these links should not be construed as an endorsement or sponsorship of the external websites.

The City of Alamo Heights is not responsible for the content, quality, accuracy, copyright compliance or legality of material found via links to outside web pages. These links are provided for your reference and convenience only. The City of Alamo Heights does not control other websites and is not responsible for their content. Once you link to another site, you are subject to the policies of that site.

Privacy Policy

The City of Alamo Heights will make every effort to maintain your online privacy and the confidentiality of personal information obtained through the website. Our policy is to collect no personal information about you when you visit the City of Alamo Heights' Website, unless you choose to make such information available to us.

If you choose to share personal information, such as sending an email message, or filling out an electronic form with personal information, this information will be used to fulfill the purpose for which the information was submitted. This information is not shared with or sold to any other organizations outside of the City of Alamo Heights. As a governmental agency, the City of Alamo Heights is governed by public information laws. Your e-mail address and other identifying information may be subject to these open records laws if requested. In addition, certain e-mail may constitute a public record and is subject to disclosure under applicable law.

Accessibility Policy

In compliance with the Americans with Disabilities Act, the City of Alamo Heights is committed to making its website accessible as outlined in the federal government's recommendations "Accessibility of State and Local Government Websites to People with Disabilities." Upon request, the City of Alamo Heights will make reasonable accommodations to provide individuals who have disabilities access to information regarding city services, programs, or activities set forth on the City's website. Questions or comments about this policy should be directed to the City of Alamo Heights' IT Manager at mramirez@alamoheightstx.gov.

These Policies (Version 2009-01) are effective simultaneously with the establishment of the City's updated website. The City expects to update the website and these Policies on a regular basis in order to incorporate improvements. As updates to this policy are adopted, archived versions of older policies will be maintained by the City Secretary in accordance with the City's records retention policy.